



**N I C
F N O
S D N
U S F
T R E
R Y N
C E**

Customer Issues and Solution

Amit Sinha

Multiprotocol Product Marketing Manager

Network Appliance

asinha@netapp.com



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Agenda

- Customer Issues
- Solution
- NFS v4 Client Support
- NetApp NFS v4 Roadmap



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Issue-NFS Security

- NFS data access is not secure
- Weak authentication
- No data encryption



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Issue-Poor Performance

Today,

- Enterprises are geographically distributed
- IP network speed is increasing
- **Poor performance over the WAN**
 - **No Delegation**



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Issue-Data Migration

- Clients affected when moving the data between servers
- Difficult to migrate data from
 - AFS
 - DFS



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Solution-Security

Secure environment by implementing
GSS-API Framework in NFS v4:

- Kerberos V5 based authentication
 - Windows KDC
 - Solaris MIT KDC
- Integrity
- Privacy
 - Hardware accelerated IPSEC



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Solution-Performance

Improve performance by implementing the following NFS v4 features:

- Caching
- Delegation
- Compounding RPC
- Replication
- DNFS



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Solution-Migration & Replication

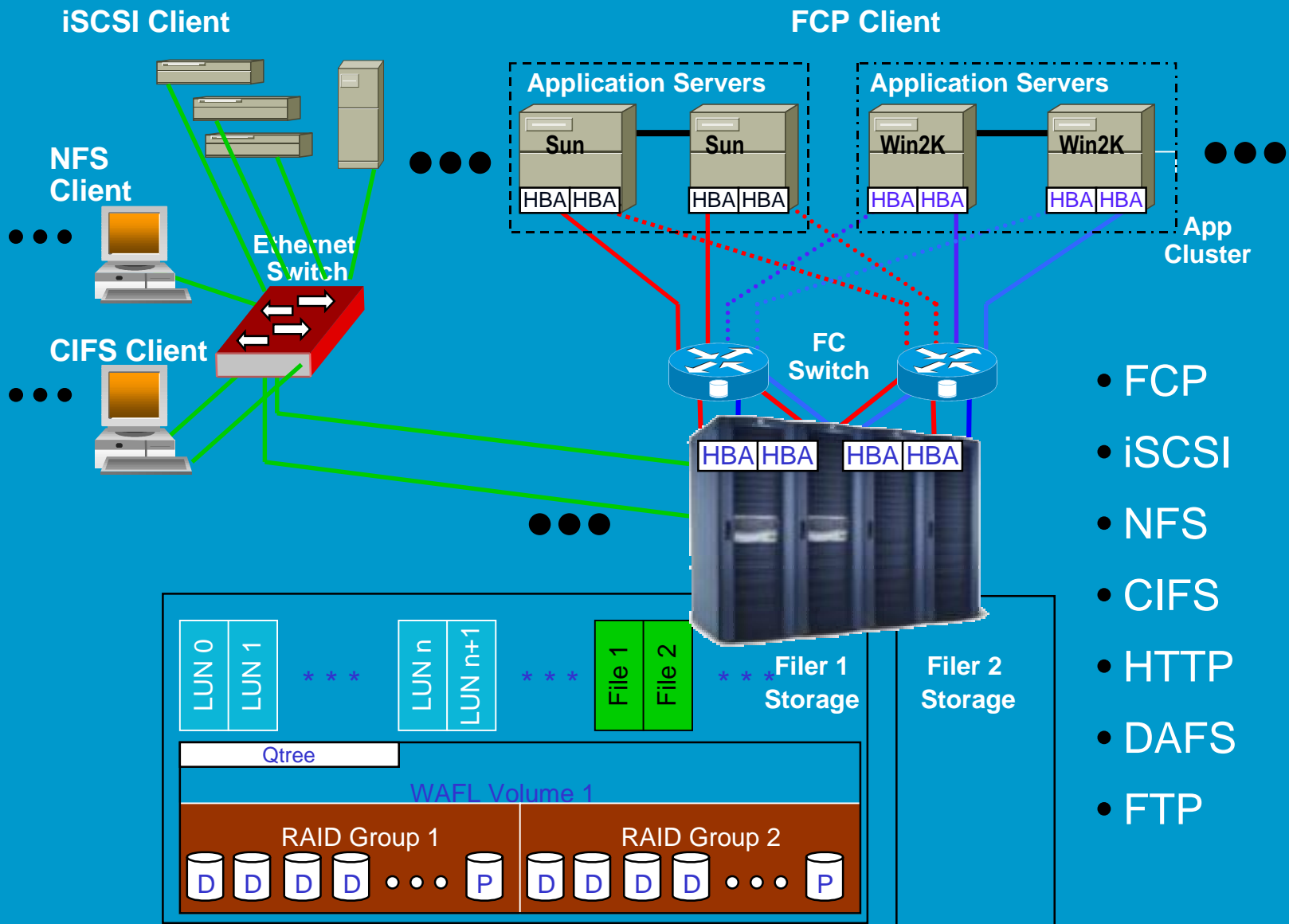
Simplify data management and reduce administration cost by:

- Global data sharing
- Move data without affecting clients



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Multiprotocol Solution



- FCP
- iSCSI
- NFS
- CIFS
- HTTP
- DAFS
- FTP



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NFS V4 Client support

NetApp pro-actively working with following developers of NFS v4 client implementations:

- Linux
- Various Unix Vendors
- Windows



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Product Release Plans

- **Partners Release**
 - End of year 2002
- **Beta Customer Release**
 - End of year 2002
- **First Customer Ship**
 - First half of year 2003
- **Follow – on release with additional features**
 - End of year 2003